# **OHSAA Football Game Day Website**

## **Fan Code of Conduct**

The following expectations have been established regarding fan conduct:

- Guests should be a positive role model for those around them. Guests will expect and encourage good displays of sportsmanship from fellow fans.
- Guests should conduct themselves in a manner that represents their school, their Conference, and the OHSAA with honor, dignity, and respect.
- Guests should cheer positively for their team and refrain from taunting, threatening, vulgar, abusive, racist, sexist, or demeaning remarks or gestures directed towards the coaches, student-athletes, fans, staff and game officials.
- Guests should respect all facility regulations.
- Guests should sit only in their ticketed seats and show their tickets when requested, should not stand
  on seats, should not stand in the aisles, should not enter the playing area and should not throw any
  items onto the playing area.
- Guests should follow all local, state, or federal laws and will follow the instructions of event staff.
- Guests appearing intoxicated, inebriated or showing other signs of impairment related to alcohol
  consumption or drug use may be denied entry and may be subject to ejection. Intervention with an
  intoxicated or impaired guest will be handled in a prompt and safe manner.
- Guests should wear clothing without obscene or indecent messages. Guests will remove or cover up such clothing deemed offensive or obscene upon request.
- Guests should be responsible for their own conduct and the conduct of others who use their tickets.

The event staff has been trained to intervene where necessary to help ensure that the above expectations are met. Guests are encouraged to report any inappropriate behavior to the nearest event staff member.

Consequences for guests who do not adhere to the Code of Conduct may include, but are not limited to: seat relocation, loss of ticket buying privileges, ejection from the facility without refund, letter of warning, and/or arrest. The University reserves the right to not enforce, within the sole discretion of the University, prohibited behaviors based on the interests of public safety, operational or staffing considerations or any other consideration.

# Address/Telephone

The address and phone number for Ohio Stadium is 411 Woody Hayes Drive, Columbus, OH 43210, 614-292-6330.

## Aisle Traffic/Section Entry

Guests are urged to arrive at their seats well in advance of kickoff. As a courtesy to other guests, please remain at your seat until the play has ended. Guests should be sure their correct ticket stubs are with them and available throughout the game to assist in seat verification and entry into each aisle or section.

# **Alcohol Policy**

Alcoholic beverages are NOT permitted in Ohio Stadium. Guests identified with alcohol inside the stadium may be ejected and will have the alcohol confiscated.

Possession and consumption of alcohol are subject to the laws and regulations of the State of Ohio and/or City of Columbus which state, among others: No person shall have in the person's possession an opened container of beer or intoxicating liquor in any public place.

Law Enforcement Officers enforce all applicable laws.

Complete <u>State of Ohio</u> and <u>The Ohio State University Alcohol Policies</u> can be found by clicking on the following links.

#### **ATMs**

ATMs are located throughout the stadium at the following locations: 4A and in the Huntington Club.

#### **Auto Assistance**

As a service to Ohio Stadium guests, limited complimentary vehicle assistance may be available in any campus parking lot or garage. Service is available before, during and up to one hour after any event. Please contact University Police at 614-292-2121 for assistance on game days.

# **Baby Changing/Nursing Mothers**

Most of the restrooms in Ohio Stadium are equipped with diaper-changing tables. For private accommodations, guests can use specific family restrooms located near sections 9A, 11A, 12A, 20A, and 23A. Guests may also visit the First Aid Stations located at 16A and 17A.

# **Comments/Concerns/Text Messaging**

If you would like to recognize outstanding service or you have an issue that needs to be addressed, you can either:

- 1. Contact the Department of Athletics Event Management Team by email at <a href="mailto:penner.2@osu.edu">penner.2@osu.edu</a>.
- 2. Text BRUTUS <space> Issue and Location to: 69050

In case of an emergency, please contact the nearest law enforcement officer or Usher directly.

## Concessions

Levy Restaurants will offer concessions at 13A, 19A, 21A, 16A, 20A, and 22A. For your convenience, all major credit cards are accepted at all permanent concessions, select mobile cart locations and merchandise stands.

A courtesy cup of water may be requested at any permanent concession stand. Guests with special medical or dietary needs, please see "Permitted Items" section below.

#### **Directions**

On game day, select streets on and around campus become one way. Upon completion of the game, the patterns will be reversed. Traffic control officers will direct you. Guests with parking passes should follow the directions on their parking passes.

Campus may be accessed from exits on SR-315 north and south and I-71 north and south. Please note along these routes for available exits as exit availability may be adjusted due to construction. Please note that directions given on GPS systems may not be accurate on game days.

## **Elevators**

Public Elevators are located in the following areas of Ohio Stadium:

- Four public elevators are located on the west side of Ohio Stadium between gates 17-23, which provide access to the Club Levels.

# **Emergency Contact**

To contact a person at the game in the event of an emergency, please call 614-292-6330. If the situation can be addressed and resolved, the stadium event staff will attempt to deliver that necessary message. However, using the public address system for paging within the Stadium is reserved only for extreme emergencies.

# **Emergencies and Evacuation Procedures**

In the event of a serious emergency, all Event Staff, Redcoats, Ushers, Law Enforcement and Fire personnel are available to assist guests, including those with disabilities. Information will also be provided over the public address system and on stadium televisions and scoreboards.

## **First Aid Stations**

First aid stations are located throughout Ohio Stadium at 16A and 17A. These stations are staffed one hour prior to kickoff and will remain open for 20 minutes after the game.

# **Game Programs**

Programs are available inside the entrance gates and on the concourse throughout the stadium.

# **Gates Open**

Ohio Stadium gates will open one hour prior to kickoff.

#### Lost and Found

Lost and Found is located in the north rotunda near Section 1A and remains open for 30 minutes after the game. Any unclaimed items will be moved to the Ohio Stadium Facility Operations Office at (614) 292-6330.

# **Lost Persons/ Child ID/Locater Program**

Any report of a lost person will be acted on immediately by event personnel to locate and return the person to his or her parent(s), guardian(s) or companion(s). Guests should contact any Law Enforcement Officer, Redcoat, Usher or Event Staff for prompt initiation of lost person search procedures. If a parent, guardian or companion is not located, the lost person will be taken to the Police Room located near the elevators near Section 17A for further efforts in locating the parent(s), guardian(s) or companion(s).

# **Medical Emergency**

If assistance is needed in the stands, please contact the nearest Redcoat, Usher, Concession Worker, Law Enforcement Officer, Columbus Fire Department Paramedic or go to the nearest First Aid Room.

## Merchandise

Authentic Buckeye merchandise may be purchased throughout the Stadium. The Official Team Shops are located in A Concourse.

# **Parking**

Please visit the following links for the unique parking map for each day.

**Thursday Parking Map** 

**Friday Parking Map** 

Saturday Parking Map

1. DAY OF GAME LOTS: Parking is available day of game on a first-come, first-served basis. The charge for these lots is \$5 on Thursday and Friday and \$10 on Saturday. Those holding current valid Ohio State Parking Permits (A, B, C, etc.) may park in these lots free of charge. On Friday, shuttle service to Ohio Stadium is available free of charge for guests who park on west campus (parking lots west of SR 315).

- a. Vehicle and tailgate must fit within the 8 ½' x 15' space provided.
- b. Any vehicles larger than the above will be asked to purchase an RV pass or park at the Ohio State Fairgrounds.
- 2. DISABILITY LOTS: Disability Parking will be located in the West Stadium Lot. The charge for these lots is \$5 on Thursday and Friday and \$10 on Saturday. This area will be accessible, while space is available, from Cannon Drive. A current state issued disability placard, along with registration, and the person who owns the placard must be in the vehicle to enter the parking area. Officers may validate ownership of the placard at any time.
- 3. RV LOTS: All RV parking on The Ohio State University campus is sold in advance of game day through the Athletic Department website at the following link: <a href="http://go.osu.edu/OHSAAFBRVParking">http://go.osu.edu/OHSAAFBRVParking</a>
  - a. Passes for the RV Parking Lot, which is located on Fred Taylor Drive across the street from Jesse Owens Memorial Stadium, must be purchased in advance of game day by going to <a href="http://go.osu.edu/OHSAAFBRVParking">http://go.osu.edu/OHSAAFBRVParking</a>. All RV parking spaces are numbered and pre-assigned. RV parking passes WILL NOT be for sale on game days.
- 4. All parking lots open at 7am on game day. Vehicles parked overnight in lots without proper parking permits on display are subject to be towed.

# **Pets/Service Animals**

Animals, except for trained dogs or service animals assisting guests with disabilities are not permitted in Ohio Stadium.

# **Playing Field**

Guests may not enter the playing field at any time. VIOLATORS ARE SUBJECT TO ARREST AND MAY BE PROSECUTED.

#### **Permitted Items**

The following items are permitted in Ohio Stadium.

- 1. Binoculars
- 2. Blankets
- 3. Cameras & Video Recording equipment
- 4. Cell phones and pagers
- 5. Draw string bags smaller than 14 x 14 x 4
- 6. Rain apparel
- 7. Seat cushions
- 8. Small radios with headphones
- 9. Umbrellas: Guests may carry umbrellas into Ohio Stadium for use before and after the game, but umbrellas are NOT permitted to be opened in the seating areas of Ohio Stadium)
- 10. Guests demonstrating specific dietary or medical needs (baby food, baby bottle, single serving snack medication or chair back seats) may enter the Stadium at Gate 23.
- 11. Water bottles that are clear, plastic and empty

## **Prohibited Items**

As a general rule, any items that obstruct the view of other guests or that can be used as projectiles, that interfere with the comfort of other guests or are deemed inappropriate/hazardous by stadium security are prohibited.

Guests are subject to visual inspection of person, parcels, bags, and clothing capable of concealing prohibited items. Guests may refuse inspections but management reserves the right to refuse entry.

Changes in national, regional and campus security levels may affect security procedures.

The following items are not permitted in Ohio Stadium:

- 1. Alcohol
- 2. Animals (except assistive animals for guests with disabilities)
- 1. Audio Recording Equipment
- 2. Bags larger than 14 x 14 x 4, Bota Bags or wine skins, flasks
- 3. Banners and Signs
- 4. Beverages
- 5. Bicycles
- 6. Chairs with back supports (unless accompanied with a doctor's note or unless those provided through Ohio State), Folding Chairs, Portable chairs, Stools, Lawn Chairs
- 7. Clothing with profane, inappropriate or abusive language
- 8. Containers (common examples include but are not limited to hard sided coolers, soft pack coolers, ice chests, picnic baskets, cans, heavy plastic or glass bottles, thermoses)
- 9. Confetti, streamers, glitter, balloons
- 10. Fireworks
- 11. Food
- 12. Illegal Drugs
- 13. Laser pointers
- 14. Markers (permanent) and/or paint
- 15. Noisemaking devices (common examples include but are not limited to powered noise devices, whistles, air horns, bull horns, blow horns, musical instruments, kazoos, bugles, sirens and boom boxes)
- 16. Sticks or Poles
- 17. Strollers
- 18. Signs
- 19. Sports Equipment (common examples include but are not limited to balls, beach balls, footballs, baseballs, lacrosse balls, segways or other motorized scooters, skateboards, and roller blades)
- 20. Televisions
- 21. Video Recording Equipment that is attached to unmanned aircraft systems or model aircrafts.
- 22. Weapons (common examples include but are not limited to aerosol cans, mace, pepper spray, firearms, including CCW permit holders, fireworks, pocket knives, knives, spiked bracelets, brass knuckles, martial arts weapons, stun guns, squirt guns, super soakers and chains)
- 23. Wrapped gifts or items

# **Prohibited Behavior**

Examples of prohibited behavior include, but are not limited to: throwing objects of any kind; demonstrating unruly behavior; attempting to enter the field of play; engaging in behavior that endangers the safety of student athletes, coaches, officials or other guests; attempting to climb the goal posts; removing Ohio Stadium turf; and/or taunting event staff, visiting teams and/or public safety officials. Consequences for guests exhibiting prohibited behavior may include, but are not limited to: loss of ticket buying privileges, ejection from the Stadium, and/or arrest. The University reserves the right to not enforce, within the sole discretion of the University, prohibited behaviors based on the interests of public safety, operational or staffing considerations or any other consideration.

#### **Public Announcements**

Special announcements on the public address system are limited to medical and police emergencies.

# **Re-Entry**

Guests will NOT be permitted to re-enter Ohio Stadium once they leave.

#### Restrooms

Men's and Women's restrooms are located throughout Ohio Stadium. ADA accessible restrooms are located near sections 8A, 9A, 10A, 11A, 17A, 18A, 19A, 28A. Family restrooms are located near sections 9A, 11A, 12A, 20A, 23A.

# **Security Checks**

All bags, containers or persons are subject to search. Cooperation with game management and security personnel will help maintain Ohio Stadium as a safe and secure environment for all guests.

# **Smoking/Tobacco Policy**

The use of all types of tobacco products (including and not limited to, cigarettes, electronic cigarettes, cigars and cigarillos, hookah smoked products, pipes, oral tobacco and nasal tobacco) is prohibited in all university buildings and on all university-owned properties, including parking lots, garages, and all outside areas. This also includes any product intended to mimic tobacco products, contain tobacco flavoring, or deliver nicotine other than for the purpose of cessation.

# Solicitation/Literature

Resale of tickets, setting up a promotional space and/or distributing banners, booklets, business cards, circulars, commercial advertising, flyers, folders, handbills, leaflets, notices, pamphlets, posters, stickers, or any other written, printed and/or painted materials in or around Ohio Stadium without the permission of The Ohio State University Department of Athletics is prohibited.

# **Tailgating**

Possession and consumption of alcohol are subject to the laws and regulations of the State of Ohio and/or City of Columbus which state, among others: No person shall have in the person's possession an opened container of beer or intoxicating liquor in any public place.

Law Enforcement Officers enforce all applicable laws.

Complete <u>State of Ohio</u> and <u>The Ohio State University Alcohol Policies</u> can be found by clicking on the following links.

Companies are prohibited from distributing free or sample products without the approval of The Ohio State University. Those who wish to organize and provide such sites or services should contact the Department of Athletics at 614-292-1848 for permission.

Guests interested in setting up a tailgate should plan to set up those tailgates in any Day-of-Game Parking Lot. Day-of-game parking spaces are available at 7am on the day of the game on a first-come, first-served basis.

Trailers, storage units, and tailgating activities may not take up vacant parking spaces or interfere with traffic flow within a parking lot. Drive lanes in parking lots must be maintained at all times. Parking permit holders are responsible for the functions they host in their parking spaces. Vehicle and tailgate must fit within the 8 ½' x 15' space provided. Any vehicles larger than the above will be asked to purchase an RV pass or park at the Ohio State Fairgrounds.

No bills, signs, banners or tent frames may be attached to University furniture, trees, or light poles. Freestanding signs must be secure and safe, and be no larger than 4 by 4 feet. No signs causing ground penetration are permitted without prior approval.

No tents or fencing requiring staking may be set up without prior approval. It is recommended that expandable 10x10 "pop-up" tents be used when possible. Tents may not cover grass for more than 24 hours.

Guests who are interested in setting up tents or inflatables and grilling at their tailgate should adhere to the OSU Emergency Management and Fire Prevention policies outlined at <a href="https://www.go.osu.edu/tent">www.go.osu.edu/tent</a>.

#### **Ticket Policies**

# **Buy Tickets**

# 1. GENERAL POLICIES

- a. Admittance Policy Everyone age 2 and above is required to have a ticket, credential, or be on a pass list to gain admission. Children under 2 will be admitted free but must sit on a parent's lap.
- b. Disability Seating
  - i. Guests are able to exchange their tickets for tickets that meet theirs and their guest's disability related need, based on availability.
  - ii. Given the excitement and crowds on game day, guests are encouraged to make the exchange in advance of the game if possible. Advanced exchanges are made at the Athletics Ticket Office located at the Schottenstein Center.
  - iii. If guests cannot make the physical exchange in person in advance, then on game day guests can enter the stadium with their tickets and then go to the ticket office in Ohio Stadium located at Gate 5 to make the ticket exchange.
  - iv. Guests should call 1-800-GOBUCKS for further details about the exchange process.
- c. Lost/Stolen Tickets Guests reporting lost/stolen tickets should contact the ticket office in advance at 614-292-2624, however there is no guarantee that lost or stolen tickets will be replaceable.
- d. Ticket Issues Guests experiencing ticket issues after entering the gates of Ohio Stadium should contact the nearest Usher or Redcoat for assistance. Guests also may report to the Ticketing Services window which is located at the ticket office at gate 5.
- e. Warning: Tickets should always be purchased from an authorized ticket agent, i.e. the Ohio State Athletic Ticket Office, <u>Ticketmaster</u>, or ohiostatebuckeyes.com, or a participating high school. Ticket brokers, eBay and StubHub, for example, are not recognized ticketing agents of Ohio State Athletics. Tickets purchased from unauthorized agents could be counterfeit, stolen, or otherwise void, and you may receive an invalid scan at the gates. Guests with an invalid scan will not be permitted to enter the Stadium and will have no recourse for reimbursement or other compensation.

## 2. GENERAL PUBLIC WILL CALL TICKETS:

General public will call tickets may be picked up at the Athletics Ticket Office in the Schottenstein Center during normal business hours, or at the Ohio Stadium Gate 5 ticket office on game days. Proper photo ID is required for pick-up.

# **Umbrellas**

Guests may carry umbrellas into Ohio Stadium for use before and after the game, but umbrellas are NOT permitted to be opened in the seating areas of Ohio Stadium.

# **Ushers/Redcoats**

Guests should contact the nearest Usher or Redcoat for assistance in seating locations, medical emergencies, or for anything else that might make the visit more enjoyable.

## **Water Fountains**

Water fountains are located near sections 17A and 18A. Guests who would like water may request a courtesy cup from any concession stand.

# **ADA Information – Ohio Stadium**

Ohio Stadium provides accommodations for those with disabilities, including elevators, accessible seating, and accessible restrooms that will allow for an enjoyable game day experience. Accessible seating is located on all levels of Ohio Stadium in accordance with the Americans with Disabilities Act of 1990.

# **Accommodation Requests**

If information below leaves you with questions about access or you wish to request accommodations for a disability, please contact Mike Penner at <a href="mailto:penner.2@osu.edu">penner.2@osu.edu</a>; 614-292-1848 or contact the University ADA Coordinator at <a href="mailto:ADA-OSU@osu.edu">ADA-OSU@osu.edu</a>; 614-292-6207 (v) or 614-688-8605 (tty) or click on the <a href="mailto:Disability Needs">Disability Needs</a> <a href="mailto:Form">Form</a> link here to request an accommodation. Early requests are encouraged. Depending on your particular needs, two weeks' notice will generally allow us to accommodate your request."

## **Accessible Entrances**

All entrances at Ohio Stadium are accessible for guests with disabilities. Please enter the gate nearest your ticketed section, with the following exceptions:

- 1) If you are seated in sections 1A, 3A, 3AA, 5A, or 5AA please enter through gate 7.
- 2) If you are seated in sections 2A, 4A, 4AA, 6A, or 6AA please enter through gate 8.

## **Assistive Listening Devices/Hearing Impaired**

Assistive Listening Devices are available at no charge at Ohio Stadium. A driver's license, credit card or some other acceptable form of picture identification is required as a deposit. Please e-mail Mike Penner at <a href="mailto:penner.2@osu.edu">penner.2@osu.edu</a> or 614-292-1848 or see your nearest Usher or Redcoat.

# Directions to Disability Seat Locations for Guests Who Have Disability Tickets When They Arrive to the Stadium

Once inside the stadium please utilize these directions to locate your seat.

AA-Deck

All AA-deck seat locations are accessible by entering the section where your seat is located.

Club Levels

Please use the elevators located between gates 19 and 23.

# Directions to Seat Locations for Guests Who Do Not Have Disability Tickets When They Arrive to the Stadium

Once inside the stadium please utilize these directions to locate your seat.

West Side of the stadium (odd numbered sections 1-29)

A-Deck and AA-Deck

All A-deck and AA-deck seat locations are accessible by entering the section where your seat is located.

East Side of the stadium (even numbered sections 2-30)

A-Deck and AA-Deck

All A-deck and AA-deck seat locations are accessible by entering the section where your seat is located.

#### **Elevators**

Elevators are located in the following areas of Ohio Stadium:

- Four elevators are located on the west side of the stadium between gates 17-23 which provide access to the Club Levels.

# **Medical Needs**

Guests demonstrating specific dietary or medical needs (baby food, baby bottle, single serving snack medication or chair back seats) may enter the Stadium at Gate 23 ONLY.

## **Parking**

Disability Parking will be located in the West Stadium Lot. The charge for these lots is \$5 on Thursday and Friday and \$10 on Saturday. This area will be accessible, while space is available, from Cannon Drive. A current state issued disability placard, along with registration, and the person who owns the placard must be in the vehicle to enter the parking area. Officers may validate ownership of the placard at any time.

#### Restrooms

Accessible restrooms are located near sections 8A, 9A, 10A, 11A, 17A, 18A, 19A, 28A.

## **Service Animals**

Trained guide dogs or service animals assisting guests with disabilities are permitted inside the Stadium.

## Ticket Exchange

- 1. Guests are able to exchange their tickets for tickets that meet theirs and their guest's disability related need, based on availability.
- 2. Given the excitement and crowds on game day, guests are encouraged to make the exchange in advance of the game if possible. Advanced exchanges are made at the Athletics Ticket Office located at the Schottenstein Center.
- 3. If guests cannot make the physical exchange in person in advance, then on game day guests can enter the stadium with their tickets and then go to the ticket office in Ohio Stadium located at Gate 5 to make the ticket exchange.
- 4. Guests should call 1-800-GOBUCKS for further details about the exchange process.

## Wheelchairs

Guests needing wheelchair assistance while in Ohio Stadium should ask the nearest Redcoat or Usher for assistance. Ushers will be available to transport fans from the shuttle drop off and the entrance gate to their seats.